

Certifications

PRINCE2 Foundation Certificate in Project Management

SYMANTEC CERTIFIED ANTIVIRUS ENGINEER

MICROSOFT CERTIFIED PROFESSIONAL - XP PRO

ITIL FOUNDATION CERTIFICATED IN IT SERVICE MANAGEMENT

Lorenzo Grosselli

SOC Manager at Trentino Digitale Trento Area, Italy

Summary

Dopo 20 anni di esperienza in ambienti IT per l'erogazione di servizi a terzi e la gestione puntuale della sicurezza sui sistemi centrali e distribuiti in architetture complesse, ho messo a disposizione le mie competenze manageriali e tecniche per coordinare il Security Operation Center e farlo crescere in ottica di CSIERT.

Linux server architecture designer and administrator in complex environment for mid and large companies. VoIP Engineer for Asterisk based solutions. Experience and certification with Microsoft Windows server and client software. Experience and certification with Symantec Antivirus software.

Always interested in SAN, Virtualization and Life Cycle Data Management projects.

Specialties: server architecture, voip architecture, system administration, manage technical group, project and program management, voip, linux, debian, ubuntu, windows, mac

Experience

Trentino Digitale SOC Manager February 2019 - Present

Trento Area, Italy

Responsabile del Security Operation Center per il monitoraggio, la risposta agli eventi, le azioni di mitigazione e prevenzione nell'ambito della sicurezza c rete, dell'infrastruttura e dei servizi aziendali e dei clienti.

Trentino Network
11 years 9 months

IT Manager June 2012 - February 2019 (6 years 9 months) Trento Area, Italy



- · Responsible for a group of people and several consultants;
- Responsible for the definition, implementation and improvement of all the IT Service Management processes;
- · Responsible for the company's software and server architecture;
- · Portfolio, program and project manager;
- \bullet Define requirements, plan and follow implementation and improvements of ϵ the company's software and systems;

System and VoIP Engineer

June 2007 - June 2012 (5 years 1 month)

- Design of internal server architecture: virtualization, iSCSI storage area network, backup system, domain name system, authentication system (LDAP SAMBA, RADIUS), firewalling.
- · Program and project manager
- Design of a new voip system for local public administration offices with abou 3,000 users (Asterisk-based).
- Design of several advanced voip services: fax, billing, call center, custom functionality.

Argentea SpA

System, Network and VoIP Engineer October 2002 - June 2007 (4 years 9 months)

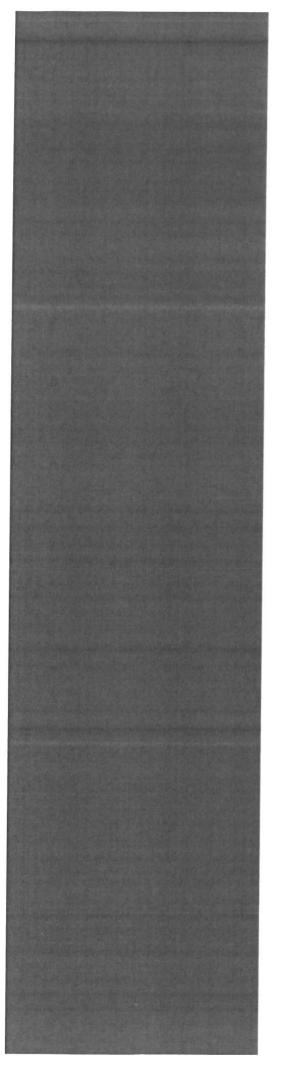
- · Management of Microsoft Windows servers
- Design of Microsoft Windows Terminal Server architecture
- Design of Cisco AVVID architectures (Architecture for Voice, Video and Integrated Data) for VoIP communication.
- · Management of Cisco switch and Cisco router networks
- Administration of Microsoft SQL Server services

Informatica Trentina

System and Antivirus Engineer March 1998 - October 2002 (4 years 8 months)

- · Manager of a technical group of people
- Management of Microsoft Windows internet and intranet servers
- Design of a single-domain controller architecture
- Design of Symantec Norton Antivirus architetetures
- · Start-up of a system management project based on IBM Tivoli Software
- · Design of software distribution packages

SIPar Sistemi Intelligenti



Electronics Technician February 1996 - March 1998 (2 years 2 months)

- Design and assembly of new electronic boards with PC interface
- · Installation and testing of new systems in companies abroad

Education

Istituto Tecnico Industriale Statale G. Marconi High School, Electronic and Telecommunication · (1987 - 1993)

